

Return / Cancellation & Refund Policy

Our focus is complete customer satisfaction. In the products from our brand, if you are not satisfied with, we will refund back the money, provided the reasons are genuine and proved after investigation. Our policy for return / cancellation and refund will be as follows :

Refund Policy

In case any customer is not completely satisfied with our products we can provide a full/partial refund money, provided the reasons are genuine and proved after investigation.

The return of product should be shipped to the company address [M/S. SHREE BABOSA INDUSTRIES (Garia , Bonhoogly , Schoolmath , Kroungahat , Panchayet No2 , beside SHIV MANDIR . KOLKATA - 700103)] within 3 days from the date of arrival of the product to the customer's place and the COURIOR SLIP along with the copy of INVOICE to be attached in the RETURN page of the site. The refund would be processed once the product reaches the company in original position. For Return please click on the RETURN tab below.

If paid by credit card, refunds will be issued to the original credit card provider at the time of purchase and in case of payment gateway payments refund will be made to the same account.

The full/partial refund will be processed to your original payment method within 7 working days , provided the reasons are genuine and proved after investigation.

Return / Cancellation Policy

For Return please click on the RETURN tab below and for Cancellations please contact us via "contact us" link in our website or mail us at info.support@mahekfans.com or message us at 70444-78654 within 3 days of payment date.

If the products/services ordered is processed by us before requesting the cancellation then the cancellation request will be denied even if this happens within 3 days. SHREE BABOSA INDUSTRIES (MAHEK FANS) will provide the proof that the products/services were processed before the cancellation date and time.

The refund will be processed to your original payment method within 5-7 working days after the processing of the Return / Cancellation request.

RETURN →